



IPO Note

RNFI Services Limited

Recommendation: **AVOID!**

Company Background -

- Incorporated in 2015, RNFI Services Limited is a financial technology firm that offers B2B and B2B2C solutions through its online portal and mobile application. It focuses on providing banking, digital, and Government-to-Citizen (G2C) services across India.
- The company derives the majority of its revenue from Full-fledged money changer service forming nearly 69% of it's revenue for FY Ended 2024.
- The company has 1,405 permanent employees as of March 31, 2024.

Objects of the Issue -

- Funding the working capital requirements of the Company.
- Funding Capital expenditure requirements for the Purchase of Micro ATMs/laptops/Server.
- Strengthening our technology infrastructure to develop new capabilities.
- Achieving inorganic growth through unidentified acquisitions and other strategic initiatives.
- General Corporate Purposes.

Promoters Name -

Ranveer Khyaliya, Nitesh Kumar Sharma, Deepankar Aggarwal, Rajan Kumar, Krishna Kumar Daga, Charanjeet Singh and Simran Singh Private Trust.

Rationale for recommendation -

- ✓ The company has seen volatility in its top lines and consequently EBITDA Margins.
- ✓ The company's P/E is 26.30 times on post IPO basis which seems a bit over-priced.
- ✓ RNFI's concentrated ownership (89.53% held by Simran Singh Private Trust- 4 out of 6 promoters are on the board) and inexperienced promoter-led board raise significant governance concerns.



IPO Details	
Opening Date	July 22, 2024
Closing Date	July 24, 2024
Allotment Date	July 25, 2024
Listing Date	July 29, 2024
Stock Exchange	NSE SME
Lot Size	1,200 Shares
Issue Price Per Share	₹98 to ₹105
Issue Size	70.81 Cr.
Fresh Issue	70.81 Cr.
Offer for Sale	-
Application Amt	₹ 1,26,000 (1,200 shares)

KPIs				
			(Amt in Lakhs.)	
KPI's	FY 22	FY 23	FY 24	
Revenue	18,825.26	1,06,659.37	93,542.38	
EBITDA	721.99	713.62	1,161.15	
Net Profit	555.02	488.73	996.06	
RoCE	25.80%	14.76%	15.52%	
ROE	40.53%	22.83%	31.12%	
P/E	35.71	34.65	17.95	

Promoter Share Holding Pattern

Pre-Issue	Post Issue
86.74%	63.82%

Valuation Parameters				
Particulars	Pre-Issue	Post Issue		
EPS	5.85	3.99		
BVPS	17.58	41.09		
P/E	17.95	26.30		
P/BV	5.97	2.56		
Mkt Cap (In Cr)	191.19	262.00		

Lead Managers -

Choice Capital Advisors Private Limited

Registrar -

Skyline Financial Services Private Limited

TIARE

Business Overview -

Company Overview

Established in 2015, RNFI is a technology-driven financial services company operating in India. With a mission to empower rural India through accessible financial technology, the company has grown significantly, processing over 11.5 million monthly transactions as of March 31, 2024. RNFI's operations span 28 states and 5 union territories, with a network of over 3.6 lakh network partners and a workforce of 1,405 employees.

Business Model

RNFI operates through a "phygital" model, blending physical and digital channels to deliver financial services to both urban and rural populations. The company's revenue primarily comes from commissions and fees from banking partners, as well as the sale of products and services to its network partners.

Service Delivery Mediums

RNFI utilizes various platforms for service delivery:

- **Web Platform** (https://partner.rnfi.in/):
 Offers banking and non-banking services to network partners.
- Mobile Applications:
- o Relipay: Provides services to retailers.
- Relipay Partner: Offers tools for distributors and partners.

Business Segments

RNFI's business is segmented into four main categories:

1. Business Correspondent Services:

- Domestic Money Transfer (DMT)
- o Aadhaar Enabled Payment System (AePS)
- ∘ Micro ATM (M-ATM)
- o Kiosk Banking
- o Doorstep e-KYC services

2. Non-Business Correspondent Services:

- Utility and Travel Services (mobile/DTH recharge, bill payments, flight/train booking)
- EMI Collection
- Delinquent Loan Collection
- Sale/Subscription of Products and Services
- 3. **Full-Fledged Money Changer Service:** Provided through subsidiary RNFI Money Private Limited.
- 4. **Insurance Broking:** Offered through subsidiary Reliassure Insurance Brokers Private Limited.

Partnerships and Collaborations

RNFI partners with various banks, government agencies, and other entities, including:

- 11 national private and public sector banks and payment banks
- Protean eGov Technologies for PAN card services
- Ministry of Electronics and Information Technology for UMANG services
- Noida Power Company Limited for bill collection
- IRCTC for train ticket booking
- · Various airlines for flight booking

Technology and Security

RNFI prioritizes technology and data security, utilizing:

- Servers with 220 TPS capacity
- Encryption protocols
- Firewalls
- Access controls
- Regular audits

Market and Competition

RNFI targets both urban and rural markets in India, competing with other business correspondents, payment banks, insurance brokers, and online travel agencies. The company differentiates itself through its extensive network, diverse services, and technological focus.

Revenue Bifurcation Segment-wise:

(Amt in Lakhs)

Business Segments	March 31. 2024		March 31, 2023		March 31, 2022	
	Revenue	%	Revenue	%	Revenue	%
Business correspondent services	16,827.97	17.99	17,013.97	15.95	11466.58	60.91
Non-business correspondent services	11.834.16	12.65	13,433.88	12.6	6891.29	36.61
Full-Fledged money changer service	64,371.91	68.82	76,188.46	71.43	467.39	2.48
Insurance broking	508.34	0.54	23.06	0.02	-	-
Total	81,708.22	100	1,06,659.37	100	18,825.26	100

Competition -

Porter's Five Forces Analysis:

Threat of New Entrants: High, due to the continuous emergence of innovative online and offline agencies.

Bargaining Power of Suppliers: Moderate, as the company depends on partnerships with banks and financial institutions.

Bargaining Power of Buyers: High, due to price sensitivity and numerous alternative service providers.

Threat of Substitutes: High, given the growing use of UPI and digital payments.

Competitive Rivalry: Intense, with competition from both established industry leaders and local players.

Industry Life Cycle and Business Cycle Analyses:

The fintech industry is in a growth stage, marked by rapid innovation and market expansion but is affected by economic cycles impacting demand and supply.

Experience Curve:

The company seeks to use the experience curve by investing in R&D to boost efficiency, lower costs, and maintain a competitive edge.

Social and Macroeconomic Influences:

Digital payment adoption and regulatory changes greatly influence the industry.

Key Challenges and Opportunities:

Challenges include attracting skilled tech talent and competing with both established and new players. Opportunities lie in the expanding fintech market for growth and innovation.

Business Strategies -

Accelerating Growth and Increasing Diversity Using Micro ATM as a Catalyst

The company is focusing on growth and diversity by deploying Micro ATMs. By May 2024, it has placed 25,376 units and aims to add 60,000 more by FY 2025, bridging financial gaps and supporting local entrepreneurship.

Using Technology to Create Greater Scalability

The company invests in technology to enhance scalability, streamline processes, and cut costs, aiming to improve user experience and client loyalty.

Optimize Growth Across Business Segments Through Integrated Model and Cross-Selling Strategies

It employs cross-selling and integration strategies to boost growth and customer engagement, leveraging the demand for digital services.

Strategic Expansion: Acquisitions and Geographic Growth

Recent acquisitions, including Ciphersquare Digital, Relicollect LLP, and Reliconnect LLP, expand the company's capabilities and reach.

Strengthen Network Capabilities

The company plans to enhance its network across India to improve customer satisfaction and ensure sustainable growth.

Risk Factors -

Company, subsidiaries, promoters & directors face criminal proceedings (filed by the company) totalling ₹95.22 lakhs, potentially impacting business if ruled against them.

Company has had negative cashflow in FY ended 2023.

Company's ₹462.37 lakhs unsecured loans repayable on demand pose cash flow risk if recalled unexpectedly.

RNFI's group companies, operates in similar business, potentially leading to conflicts of interest and competition, they have also incurred losses in FY21, FY22, and FY23. These factors may impact RNFI's overall credibility and operations, especially as RNFI does not currently control these companies.

PEER ANALYSIS

Particulars	RNFI	Services Li	mited	BLS I	E-Services l	Limited	Mo	s Utility Lin	nited
	FY 22	FY 23	FY 24	FY 22	FY 23	FY 24	FY 22	FY 23	FY 24
NP Margin	2.9%	0.5%	1.1%	5.5%	8.4%	11.1%	4.1%	5.4%	6.0%
EBITDA Margin	4%	1%	1%	9%	14%	17%	7%	10%	9%
RoCE	26%	15%	16%	28%	27%	10%	26%	-	
ROE	41%	23%	31%	79%	19%	8%	36%	22%	14%
EPS (INR)	2.94	3.03	5.85	1.79	3.90	4.44	3.36	3.92	4.17
P/E	35.71	34.65	17.95	0.00	-	69.82	-	-	30.55



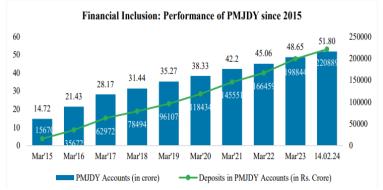
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Indian Overview -

Current Landscape

India's digital financial services (DFS) industry is experiencing unprecedented growth, fuelled by a combination of government initiatives and technological advancements. Key statistics highlight its remarkable progress:

- Pradhan Mantri Jan Dhan Yojana (PMJDY): Over 51.8 crore bank accounts opened as of February 14, 2024, with a focus on women (55.5%) and rural/semi-urban areas (66.7%).
- Banking Infrastructure: Significant expansion in bank branches (from 49,860 in March 2017 to 53,372 in September 2022) and ATMs (from 1,40,424 to 1,51,897) across the country.
- Business Correspondents (BCs): 1.3 lakh Sub Service Areas covered by online BCs, acting as vital intermediaries in underserved regions.
- Aadhaar Enabled Payment System (AePS): Recorded 433.11 million transactions in January 2024, facilitating financial transactions for the marginalized.
- **Micro ATMs:** 17.6 lakh micro-ATMs deployed by January 2024, expanding the reach of banking services to remote areas.
- **Digital Transactions:** Exponential growth in digital transactions, reaching 13,462 crores in FY 2021-22, up from 2,071 crore in FY 2017-18.

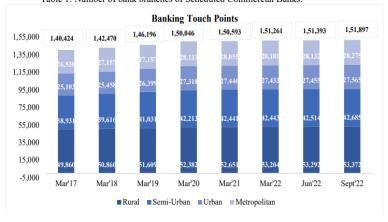


Industry Trends

- **Mobile-First Approach:** The increasing penetration of smartphones is driving the adoption of mobile-based financial services, including mobile banking, digital payments, and investment platforms.
- Rise of Fintech Startups: Innovative fintech companies are disrupting traditional financial services with customer-centric solutions and leveraging technologies like AI and blockchain.
- Expansion into Rural Markets: The focus on financial inclusion is driving the expansion of DFS into rural and underserved areas, where there is a vast untapped market.
- Data-Driven Personalization: DFS providers are utilizing data analytics to offer personalized financial products and services tailored to individual customer needs.
- **Regulatory Support:** The government is actively promoting financial inclusion through initiatives like Jan Dhan Yojana and creating a favourable regulatory environment for the growth of the DFS sector.

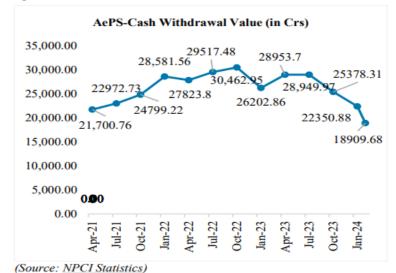
Global Overview -

Table 1: Number of bank branches of Scheduled Commercial Banks:



Growth Drivers

- Government Initiatives: Government programs like PMJDY have incentivized account openings and financial transactions through various incentives and awareness campaigns.
- **Technological Advancements:** The adoption of technologies like UPI, AePS, and micro-ATMs has made financial services more accessible and convenient.
- **Increasing Smartphone Penetration:** The widespread use of smartphones has created a fertile ground for the growth of mobile-based financial services.
- **Rising Disposable Incomes:** As disposable incomes rise, there is an increased demand for financial products like insurance and investment options.
- Favourable Demographics: India's young and techsavvy population is more receptive to digital financial services.
- Untapped Rural Market: The vast rural population represents a significant untapped market for DFS provider



Recommendation: **AVIOD**

Key Management -





Key Management Persons Name -	Ranveer Khyaliya
Age	33
Designation and No. of years of experience	Promoter, Chairperson and Managing Director, 8+ Years of
	experience
Qualification	Masters in Computer Applications from Amity University,
	Rajasthan.
Roles and Responsibility	Oversees the technological advancements and developments across
	the company's range of products and services.
Other Directorships	Ciphersquare Digital Private Limited; RNFI Fintech Private Limited
	and Paysprint Private Limited

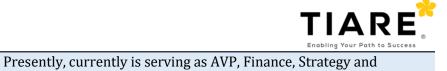
Key Management Persons Name -	Nitesh Kumar Sharma
Age	33
Designation and No. of years of experience	Promoter, 8+ Years of experience
Qualification	Bachelor of Technology in Computer Science & Engineering from
	Maharshi Dayanand University, Rohtak.
Roles and Responsibility	oversees operation relating to information technology including but not limited to software infrastructure development, engineering solutions, automating technical financial services process and solution
Other Directorships	-

Key Management Persons Name -	Deepankar Aggarwal
Age	42
Designation and No. of years of experience	Promoter, Executive Director, 18+ years of experience
Qualification	Bachelors in Commerce from University of Delhi and IFS Level 3
	Certificate in Mortgage Advice and Practice from the IFS School of
	Finance.
Roles and Responsibility	Responsible for the seamless execution of daily operations and
	overseeing of business compliances
Other Directorships	Reliassure Insurance Brokers Private Limited , Paysprint Private
	Limited and Trustee of the Simran Singh Private Trust.

Key Management Persons Name -	Rajan Kumar
Age	40
Designation and No. of years of experience	Promoter, 6 years of experience
Qualification	Bachelors of Commerce from University of Delhi
Roles and Responsibility	Oversees the technical operations of the Company
Present Association	Trustee of the Simran Singh Private Trust
Previous Association	Manager – Technical Operation and Pivotal Flow Consultants LLP
	as Senior Manager – Technical Operation in RNFI

Key Management Persons Name -	Krishna Kumar Daga
Age	39
Designation and No. of years of experience	Promoter, 10+ years of experience
Qualification	Company Secretary and Chartered Accountant possessing a Masters
	of Commerce from Mumbai University
Roles and Responsibility	Brings to the Company his work experience in the field of corporate
	laws, securities laws & capital market
Present Association	Trustee of the Simran Singh Private Trust
Previous Association	Signora Texport Private Limited as Finance Controller, Tech
	Mahindra Limited as Senior Executive International Taxation,
	Larsen & Toubro Limited as Executive Finance & Accounts.

Recommendation: **AVIOD**



Key Management Persons Name -	Charanjeet Singh
Age	42
Designation and No. of years of experience	Promoter, 7 years of experience
Qualification	Bachelors of Commerce from University of Delhi
Roles and Responsibility	Oversees customer support of the Company
Previous Associations	Partner in Rellicollect LLP. Director in OSSR Tech Solutions Private

Operations in Youfirst Group.

Limited as well as Trustee of the Simran Singh Private Trust

Key Management Persons Name -	Kirandeep Singh Anand
Age	42
Designation and No. of years of experience	Executive Director, 19+ years of experience
Qualification	Post Graduate Diploma in Business Management from the Guru
	Nanak Institute of Management.
Roles and Responsibility	Forging new partnerships, ushering in innovative products and services to diversify RNFI's revenue streams and foster sustainable growth
Previous Associations	ICICI Bank Limited, Indusind Bank and Lyra Network Private
	Limited

Key Management Persons Name -	Rahul Srivastava
Age	44
Designation and No. of years of experience	Executive Director, 22+ years of experience
Qualification	Masters of Management Studies from Institute of Management
	Studies and Research
Roles and Responsibility	Spearheads the development of innovative business strategies
	aimed at propelling the company's growth trajectory.
Previous Associations	Yes Bank Limited and Alankit Limited

Key Management Persons Name -	Sunil Kulkarni
Age	60
Designation and No. of years of experience	Independent Director, 37+ years of experience
Qualification	Bachelors of Engineering in Electronics and Communication Engineering from University of Jodhpur
Roles and Responsibility	Provides strategic advisory on digital transformation to Banks and Fintech
Previous Associations	Director of Frog 8 Technology Services where he served as strategic advisor to Meta in India for advisory on WhatsApp Payments, Joint Managing Director of Oxigen Services (India) Limited and currently CEO of the Business Correspondents Federation of India (BCFI)
Other Directorships	Nearby Neodigital Services Private Limited; One Stack Solution Private Limited; Softpos Technologies Private Limited; Frog 8 Technology Services Private Limited; Amoret Events & Weddings Private Limited; Adani Digital Services Private Limited; Equal Pay India Private Limited; MOS Utility Limited

Total Liabilities

Total Equity and Liabilities



FINANCIAL SNAPSHOT

tatement of Profit and Loss		I	Amt in Lakhs.
Particulars	FY 22	FY 23	FY 24
Revenue from Operations	18,825.26	1,06,659.37	93,542.38
Other Income	254.67	280.26	762.72
<u>Total Income</u>	19,079.93	1,06,939.63	94,305.1
<u>Expenses</u>			
Direct Costs	12,488.78	18,294.26	18,023.81
Purchase of traded goods	3,402.08	84,060.24	69,246.36
Changes in Inventories of finished goods, work-in-progress and stock-in-trade	108.84	-154.28	25.86
Employee Benefit Expenses	1,672.76	2,799.48	3,685.47
Finance Cost	49.20	140.00	242.92
Depreciation and Amortisation	149.49	200.22	378.92
Other expenses	427.81	946.05	1,399.73
Total Expenses	18,298.96	1,06,285.97	93,003.07
EBITDA	721.99	713.62	1,161.15
EBITDA Margin	3.84%	0.67%	1.24%
Exceptional Items	-3.00	-	-
Profit/(Loss) before tax	777.97	653.66	1,302.03
<u> Fax Expense</u>			
Current tax	226.37	210.51	335.43
Deferred Tax Expenses/(credit)	-3.42	-45.58	-29.46
Total Tax	222.95	164.93	305.97
Profit/(Loss) for the year	555.02	488.73	996.06
Net Profit Margin	2.95%	0.46%	1.06%
Particulars	FY 22	FY 23	FY 24
EQUITY AND LIABILITIES 1. Shareholders' funds		-	
Share Capital	10.00	10.00	1,820.87
Reserves and surplus	1,332.07	2,043.47	1,350.86
Non-Controlling Interest	27.25	87.20	28.97
Γotal Shareholder's Fund	1,369.32	2,140.67	3,200.70
2. Non-current liabilities	,	,	- ,
Long-term borrowings	787.99	1,226.25	1,647.33
Lease Liabilities	15.33	30.32	99.28
Other financial liabilities	-	20.96	20.35
Long-term provisions	46.75	54.96	69.55
Other non-current liabilities	-	4.57	2.94
Total Non-current liabilities	3,442.94	3,359.83	822.54
3. Current liabilities			
Short -term borrowings	299.66	644.38	1,379.90
Lease Liabilities	62.39	34.43	124.08
Frade Payables	40.00		207.2
Total outstanding dues of micro enterprises & small	10.88	57.74	227.84
enterprises	160.10	157 45	262.20
Γotal outstanding dues of creditors other than micro	163.18	157.45	362.28
enterprises & small enterprises	2.24	11.06	1 1 7
Other financial Liabilities	2.34	11.96	1.17
Provisions Other Current Liabilities	531.22 8,372.29	228.11	373.20
Other Current Liabilities Total Current liabilities	8,372.29 9,441.96	7,914.90 9,048.97	11,542.76 14,011.2 3
Total Current Habilities	9,441.90	9,048.97	14,011.23

10,292.03

11,661.35

10,386.03

12,526.70

15,850.68

19,051.38

Recommendation: AVIOD



Particulars	FY 22	FY 23	FY 24
ASSETS			
4. Non-current assets			
Property, Plant & Equipment	732.91	343.38	1,396.14
Investment Property	-	1,158.51	1,183.97
Capital Work-In-Progress	409.25	-	-
Goodwill	12.68	1.95	1.95
Other Intangible Assets	139.42	155.53	1,189.03
Right-to-use assets	69.94	65.08	212.35
Intangible assets under development	37.00	262.08	716.99
Financial Assets			
Investments	19.24	22.21	2.00
Other financial assets	180.72	187.97	228.43
Deferred Tax Assets (Net)	15.56	57.25	80.15
Total Non-Current assets	1,666.30	2,556.02	5,457.06
5. Current assets			
Inventories	337.98	492.26	466.40
Investments	31.12	31.12	31.12
Trade Receivables	1,216.88	1,442.43	2,939.86
Cash & Cash equivalents	5,262.48	3,237.11	6,067.00
Bank balance other than included in	293.69	480.51	440.73
cash & cash equivalents above			
Loans	901.00	2,083.62	7.48
Other financial assets	80.62	159.96	281.87
Current Tax Assets (net)	687.12	726.88	680.04
Other Current Assets	1,184.16	1,316.81	2,679.83
Total Current assets	9,995.05	9,970.70	13,594.33
Total Assets	11,661.35	12,526.72	19,051.39

Cash Flow Statement	Amt in Lakhs.		
Particulars	FY 22	FY 23	FY 24
Net Cash Flow from Operating Activities	2,017.25	-2,009.33	4,707.60
Net Cash Flow from Investing Activities	-37.55	-807.85	-2,615.11
Net Cash Flow from Financing Activities	-599.46	791.80	737.40

Key Ratios

3.03	5.85
11.76	17.58
0.67%	1.24%
0.46%	1.06%
1.68	1.82
4.94	11.47
0.93	3.11
14.76%	15.52%
22.83%	31.12%
1.08	0.14
0.25	0.28
34.65	17.95
8.93	5.97

Solvency Ratios

Recommendation: AVIOD

	TIARE Enabling Your Path to Success	
37	0.95	

		Enabling four Path to Success		
Debt / Equity	0.79	0.87	0.95	
Current Ratio	1.06	1.10	0.97	
Quick Ratio	1.02	1.05	0.94	
Asset Turnover	1.61	8.51	4.91	
Interest Coverage Ratio	11.64	3.67	3.22	

LEAD MANAGER TRACK RECORD -

The lead manager to the issue is Choice Capital Advisors Pvt Ltd. A table has been set below highlighting the details of the IPO of the last companies handled by the Lead Manager in recent times –

Choice Capital Advisors Pvt Ltd -

Sr. No.	Company Name	Issue Size in Cr.	Issue Price/Share (In INR)	Listing Date	CMP* (INR)
1.	Ramdevbaba Solvent Limited	50.27	85.00	April 23, 2024	96.85
2.	Vishnu Prakash R Punglia Limited	308.88	99.00	September 05, 2023	207.25

The company has handled 2 mandates in the past three years (including the current year).

*CMP for the above-mentioned companies is taken as of 19th July 2024.

As per the offer document, from the above-mentioned mandates all have opened at premium on the listing day.

Recommendation: AVIOD

Recommendation -



The company has been in the industry since 2015 and has decent experience in the industry. The management overview of the company is not satisfactory, while the company has 6 Promoters, 3 Executive directors and 4 Independent Directors, the promoters lack extensive background in financial services, which could be a disadvantage in a heavily regulated industry.

RNFI presents a mixed picture with both promising aspects and notable challenges. While demonstrating a significant revenue increase from ₹19.1 Cr in FY22 to ₹106.9 Cr in FY23, experienced a subsequent decline to ₹94.3 Cr in FY24. Profitability, as indicated by net profit margin, improved to 1.06% in FY24, but fluctuations in EBITDA margins raise concerns, indicating operational challenges in maintaining consistent profitability due to cost pressures. The company's appeal lies in its asset growth and improved return on equity (31% in FY24). However, concerns include revenue volatility, fluctuating profitability, increasing debt, and a concentration risk due to a significant portion of revenue coming from the Full-Fledged Money Changer service.

RNFI's concentrated ownership (89.53% held by a trust) and 4 out of 6 promoters on the board raise governance concerns.

The listed peers cannot be compared on apple-to-apple basis either since both the peers don't fetch majority of their revenue from Full-Fledged Money Changer service.

The P/E on a post-IPO is around 15.79 times which makes it slightly over-priced by looking at the performance of the company and sector. The Sector P/E is 26.3 times.

For the above stated reasons, we would recommend to **AVOID** this IPO.

Recommendation: AVIOD



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